HORNETSECURITY

Challenging markets in information and communication technology as well as automotive, industrial and consumer electronics are the focus of TDK Corporation, the leading electronic company. Known as EPCOS until the end of 2018, the company now operates under the brand TDK Electronics AG and sells part of the global group's extensive product portfolio. The security of company-wide email communication is a top priority.
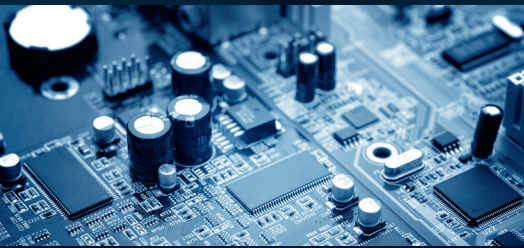
INDUSTRY Electronics

SERVICES Spam and Malware Protection, Advanced Threat Protection & Email Encryption

COMPANY SIZE Around 105,000 Employees

WEBSITE WWW.TDK-ELECTRONICS.TDK.COM

INITIAL SITUATION

"It was quite normal for between 100 and 120 unwanted advertising emails to make it past the spam filter and into my in-box," says Andreas Kammerer, an internal consultant at EPCOS, known as TDK Electronics AG since its renaming on October 01, 2018. "That's why we urgently needed a new solution." With its focus on strategic projects, the ITL IT infrastructure department had more important things to do than deal with something as tiresome as spam every day. It was made unavoidable, however, by the unsatisfactory anti-spam solution that the company was using.

SOLUTION

Since an appliance for some 8000 mailboxes was ruled out from the start on the grounds of cost, the company opted for a software-as-a-service (SaaS) solution. Spam and Malware Protection from Hornetsecurity means that TDK Electronics AG does not need to invest in any hardware or software, nor perform updates, nor carry out hardware maintenance. Hornetsecurity makes sure that its malware filters are always up to date, allowing them to achieve the best possible filter results.

RESULT

As well as being delighted to have found a provider with such professionalism, TDK Electronics AG also appreciated how smoothly and quickly Hornetsecurity was able to implement the hosting solution, which has been in use since April 2009. "At first, you always find that emails are incorrectly classified and the whitelists need adjusting. That's perfectly normal," says the IT consultant. "With our old solution, we had to comb through it on an epic scale. With Hornetsecurity, it was a lot easier. In addition, we always get a very prompt response from our service provider contacts, who are always very pleasant to deal with and willing to give us information and support. It really works quite wonderfully," Mr Kammerer sums up.

"THE SUPPORT FROM THE CONTACT PERSONS AT HORNETSECURITY IS EXCELLENT!"

Andreas Kammerer - Consultant | TDK Electronics AG